

East Anglia's leading computer hardware support and maintenance solution.

Our services include:-

- **On-site Computer Maintenance Contracts**
With three different options for all types of business and home users too, we have a solution for you that provides low cost as well as quick response when your computer system needs repair. Next day on-site response is guaranteed, and we aim to have you running at full steam again in just 1 hour. We have "Labour Only", "Parts and Labour" and "Fully Outsourced" options to suit the needs of all types of user. Visit our website to find out more details on our maintenance contract options.
- **Ad-hoc Repairs and Service**
Some business doesn't necessitate a maintenance contract and just knowing that there is a reliable computer services provider locally will suffice. We offer a parts and labour service if that is what you require, and although maintenance contracts take priority, we normally get to each ad-hoc call next working day. Any parts used are branded and new to ensure that you continue to receive good performance and reliability from your system. If you need guaranteed response to your computer breakdowns, you should consider a maintenance contract.
- **Computer Setup**
Computer equipment is often sourced from the cheapest provider nowadays, with less and less loyalty to one supplier. Having taken delivery of your new computers in their boxes, it is reassuring to know that there is an independent systems specialist to setup your new equipment and ensure that it is working correctly. Our experts have years of experience with all the major manufacturers and will ensure you are up and running in no time. We offer this service on a fixed fee or at an hourly rate to suit your needs.
- **Upgrades to your existing equipment**
If you already have an investment and don't want to replace your equipment yet, let us help you extend the life to the maximum with an upgrade. Larger hard disk, faster processor, more memory, better screen are some of the many options to extend your computers life. Many of these upgrades can be fitted very quickly, and some need not even require an engineers visit. Call us about your requirements and see how we can help!
- **Network Operating System Installation and Ongoing Support**
Although network software is becoming easier to use, it still requires an expert eye to setup correctly and our trained engineers will ensure that your Windows Server software and workstations are setup properly for you. Once your network is setup and working, we can even administer your system remotely to keep you running efficiently and make updates as required without the need for an on-site visit.

- **Network Cabling and Wireless Networking**

Many businesses now see wireless networking as a viable option because it makes hot-desking and moving staff around so easy. It is crucial to ensure that your network is not eavesdropped on by your neighbours, and at the same time maximise your own network performance. If you want a traditional cabled network instead, which is still the most popular, our expert installers will see that your cabling is neatly hidden and quickly installed with the minimum of fuss. We can also arrange for installation out of office hours if required. We have many years of experience of both options and can work with you to find the best solution for your particular requirements.
- **Broadband Installation**

We are an approved agent for BT Business Broadband, and have the expertise to integrate your existing systems into the broadband network, ensuring that you are not exposed to hackers, and get the maximum benefits that broadband can offer. Broadband services are now available to most parts of the UK, and the performance difference compared to dial-up is significant whilst the cost is now very low. Talk to us about improving your internet performance and see how cost effective it is.
- **Systems Troubleshooting**

When something goes wrong and you have spent time, effort and lots of money trying to rectify the problem, it is time to call in the experts. Most problems are very simple to resolve, but require in-depth knowledge of the specific equipment and knowledge of the individual quirks that causing the trouble. Years of experience and our willingness to “own your problem” means that we will locate, identify and resolve problems and have you operating efficiently again quickly.
- **Virus Removal and Data Recovery**

The number of new viruses that are being created each month is frightening and each one has the potential to bring your business to its knees in seconds. Effective virus protection is essential, but equally you must ensure that this is updated regularly or a new virus could slip by and create havoc. Data loss of your critical business information is the most nerve-wracking aspect about virus infection, but in many cases your data can be recovered. With years of experience and using different techniques, we can access data once thought lost, safely retrieving it for you.
- **CD and DVD Duplication**

Even though the internet makes the delivery of information a breeze, there are still times when you need to distribute data on a CD or DVD. We can duplicate from your master small or large quantities, and package the complete product for distribution to your customer.
- **Computer Consultancy**

The growth in computer technology now means that we all rely on computer systems somehow, but getting the best return on your investment is often something that many users are not able to do without expert help. Our experts can help you to get better use of your existing systems as well as show you what enhancements you can add for added flexibility. Not all users have an open cheque-book for improvements, so we work with you to find a solution which is right for you and your business.